

Gambling Helpline Tracking Log
Month Of April 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	5	3	6	6	1	21
Gambler Seeking Info Only	0	0	1	2	0	3
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	1	3	2	0	7
SO Seeking Treatment	0	3	0	1	0	4
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	1	0	1
Other Family Seeking Treatment	1	1	0	0	0	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	1	0	1
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	5	8	15	8	3	39
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	1	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	8	13	11	5	4	41
Other (please Specify)	3	2	4	4	1	14
TVG or Casino Reservations	1	3	0	7	0	11
TOTAL	24	34	40	38	9	145
GAT Referrals Given	9	10	9	20	1	49
# People Referred To Treatment	6	7	7	10	1	31
Connected Directly To Agency	3	4	2	3	0	12
Confirmed Appt. With Agency	3	3	2	3	0	11
Permission to call back 72 hour	4	4	4	4	0	16
Successful 72 Hour Call Back	3	4	3	3	1	14
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	2	0	0	0	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	0	0	0	1

GAT REFERRALS: BENTON=1 CLACKAMAS=2 COLUMBIA=1 DESCHUTES=1 DOUGLAS=1 JACKSON=1
JEFFERSON=1 JOSEPHINE=2 LANE=6 LINCOLN=2 LINN=2 MARION=4 MULTNOMAH=13 POLK=4 UMATILLA=1
WASHINGTON=3 YAMHILL=2 GEAR=2 =49

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (3) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=4 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (14) BEST CARE BEND=1 (15) GEAR=2 (16) OPTIONS FOR SOUTHERN OREGON=2 (19) LINCOLN CITY CLINIC=2 (20) LINN-BENTON GAMBLING TREATMENT=2 (26) POLK COUNTY MENTAL HEALTH=4 (28) LIFEWORKS NW (BEAVERTON)=1 (29) LIFEWORKS NW (HILLSBORO)=1 (33) YAMHILL CO HEALTH & HUMAN SVCS.=2 (36) CASCADIA (CLACKAMAS)=2 (38) VOA=3 (51) BEST CARE=1 (52) LEWIS & CLARK=3 (53) BENTON CO HEALTH DEPARTMENT=1 (63) NEW HORIZON=1 (80) SOLUTIONS=1 =42

GA: CLACKAMAS=1=1

(#5) OTHER: A)REGGIE CALLER=4 =15 7= B)OUT OF STATE CALLERS=8 C)PRANKS=2 D)CALLER INQUIRY=1 E)IRRATE CALLER=4 =15

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	3	6	6	5	4	0	24
2ND WEEK	2	0	1	9	7	11	4	0	34
3RD WEEK	0	1	10	5	11	8	4	1	40
4TH WEEK	1	0	7	11	7	4	6	2	38
5TH WEEK	0	0	0	3	5	0	1	0	9
TOTAL	3	1	21	34	36	28	19	3	145

31 # OF REFERAL TO TREATMENT

16 # OF LIVE CHATS

25,000 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK